



The leader in business processing outsourcing solutions.

With more than 8 million contracts processed each year, lenders can be confident our eDocs solution will dramatically improve efficiency, delivering digital documents in record time, while lowering costs. Utilizing eDocs, along with state-of-the-art scanning capabilities, custom software solutions and operation centers in the U.S and Canada, we have the flexibility to scale and grow to meet the changing needs of our clients.

Core Services include:

- **Scanning, Indexing and Imaging** – All documents are scanned and indexed with basic information (i.e. document types, application ID, buyers name). Lenders can take advantage of quick turn times and a reduction in FedEx costs.
- **Data Entry** – Personal and financial information entered from the contract and supporting documents are loaded into your loan origination system, allowing for faster funding and pre-identified exceptions.
- **Verification** – Document-based questions can be added to the data provided to the lender, further increasing the value of our service. Lenders leveraging scanning, data entry and verification services have the capability to automatically fund loans that clear all verifications.

Additional Services include:

- **Bookout** – DDS is integrated with BB, KBB and NADA bookout data. DDS is able to confirm dealer bookouts, supplying that data directly to the lender, or by generating an image for funder review.
- **CarFax® Vehicle History** – DDS is able to automatically include CarFax vehicle history prior to funding. This ensures lenders are up-to-date on the condition of the vehicle should a repossession ever be required.
- **The Work Number (TALX)** – Utilize our secure reporting solution for automated employment verifications using TALX, and we'll save you additional time and money.
- **Call Center** – With complete call center capabilities, DDS can verify collateral (customer interview) and employment. Our flexibility, along with lender customized scripts ensure great customer service. And lenders benefit by moving away from a fixed cost to a variable cost, based on their needs.

We provide seamless technology integration, account management and customer support for every client. Our commitment to quality ensures your success. Plus, we can provide a full lifecycle of BPO services, from initial application through loan origination and title and collateral management.

855.955.5355

Learn more about Digital Document Services.

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dealertrack technologies.