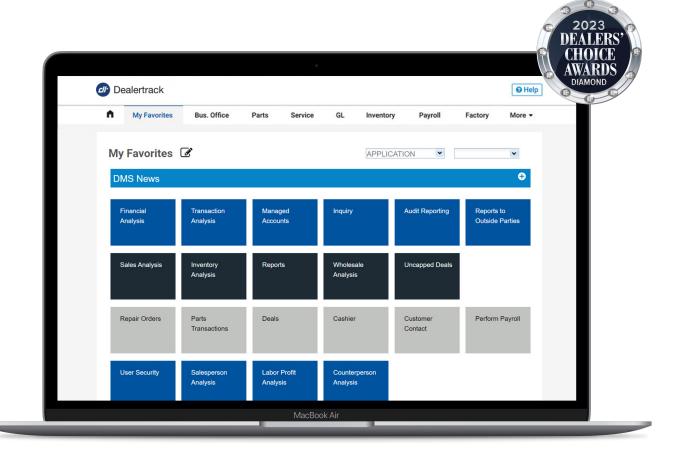


# Thriving dealerships have flexible technology





# Dealertrack DMS helps build flexible, adaptable dealerships that thrive in the face of change

### Rated the #1 easiest-to-use DMS

Dealertrack DMS is the only dealer management system built to enable reliable, affordable connectivity with a dealership's best-in-class solutions across sales & marketing, fixed ops, inventory management, accounting and more.

It's the flexible DMS solution that lets you, not your DMS provider, decide how best to run your business.







- A DMS designed to help, not hurt, your bottom line. Unlike other top DMS providers,
  Dealertrack offers an open platform without charging hidden fees so you can continue to work with your preferred partners.
- An end-to-end solution that modernizes your dealership's operations and improves your bottom line. With our cloud-based technology you can upgrade your processes, get multiple stores on the same page, and operate more efficiently—and more profitably.



### Our platform

- Our intuitive DMS makes systems easier for you and your staff to learn, implement, and use. Real-time information lets you know where your investment stands at every moment, easy systems mean fewer keystrokes, and remote cloud access lets you use Dealertrack DMS securely from anywhere.
- Experience powerful functionality that improves workflow and operational efficiencies across your dealership and within specific departments, from accounting and inventory management to OEM templates and parts processing.
- Allow current team members to transition seamlessly with intuitive systems, web-based training, and onboarding support. Plus, new recruits can be up-to-speed and productive much faster without any previous experience with the DMS.



### Our partnership

- Our Performance Managers and support teams are catalysts for broad operational change.
  Going beyond software, they teach you how to leverage the capabilities of Dealertrack DMS to improve usage, create structure where it's lacking, and simplify processes already in place.
- Be valued like a true partner. You won't feel tied down by unreasonable contract terms and there are no hidden fees or add-on charges to take you by surprise.
- Leverage a wide range of tools and resources that provide you with knowledge, ideas, and answers. This vast set of resources is available 24/7 online and designed to help improve your use of the tool, share experiences in a larger support community, and make it easier to bring new employees up to speed quickly.







### Gain greater control over your business with software that was designed to grow with you

Streamline key department processes, attain greater insight into your business, and make decisions based on real-time information—all so you can drive profitable growth.



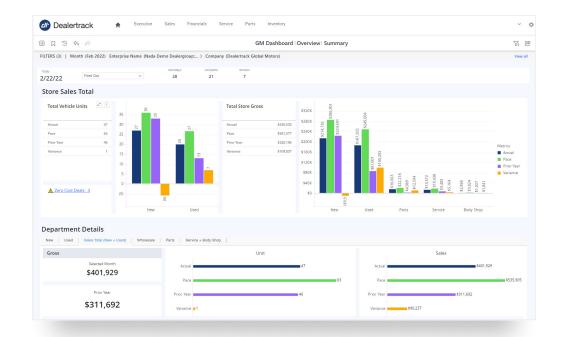




### **Simplified accounting & reporting**

Dealertrack DMS delivers complete visibility into your dealership's financial position, paving the way for strategic action. With our flexible Dealer Management System, you maintain greater control with software designed to grow with you. Dealertrack DMS provides:

- Modern accounting, payment and reconciliation processes.
- Actionable business insights that drive informed decisions and growth.



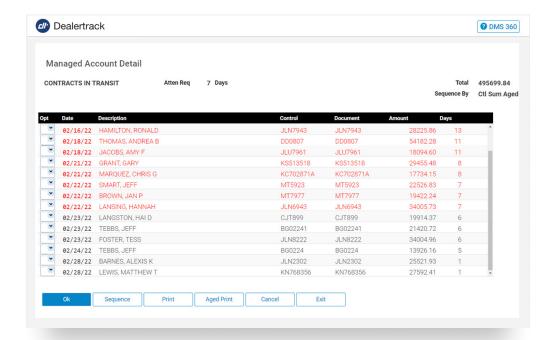






### Simplified accounting & reporting

- Significantly reduce month-end close times and increase productivity with an accounting application that provides meaningful insight into transactions, account balances, and dealership performance.
- Improve efficiency and eliminate errors with our robust transaction routing capabilities that allow you to post from where the actual transaction occurred, whether a deal, RO, or simple cash receipt.
- Access critical information about common financial activities and pinpoint issues that require attention using our intuitive user interface.
- Advanced reporting and analytics capabilities elevate the most relevant measures of dealership health by department, and help you identify opportunities for growth.





#### **Gerald Nissan**

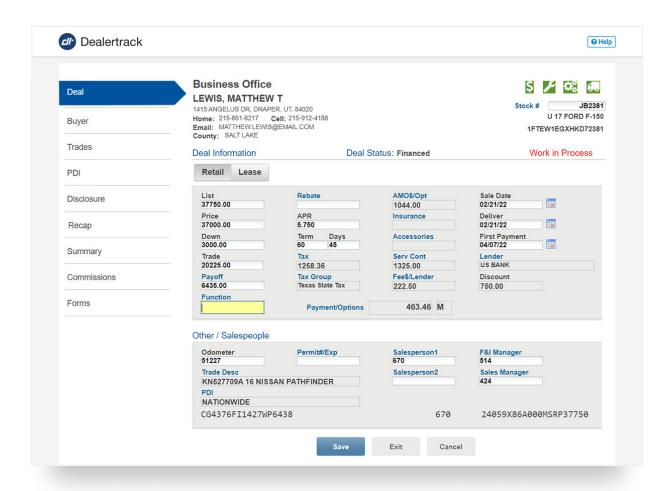
Real-time data allows us to react immediately. You have the right information to make the correct decisions.

#### **Dean Collins**

Operating Partner







### **Coordinated business office**

Dealertrack DMS enhances all of your critical Sales and F&I transaction processes to drive deal efficiency. With integrated workflows, you'll close more deals in less time while maintaining profits and enhancing your customer experience.

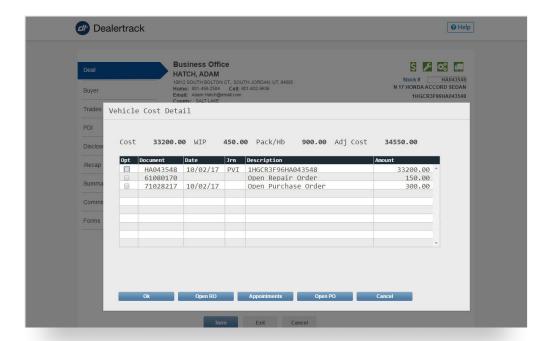






#### **Coordinated business office**

- Open vehicle items? Not a problem. Our intuitive deal screen allows your managers to know each vehicle's true cost with our work-in-process alert feature. With one click, you can identify precisely how much money you've invested in the vehicle, ensuring you never lose money on a deal again.
- Track customer loyalty, then translate that into improved experience for priority customers and increased profits for your company.
- Leverage your VinSolutions CRM or desking solution to push all customer and deal data to your DMS. With our platform's open integration, all data is transferred in real-time, minimizing errors and saving time on redundant data entry.
- Reduce the paper churn and showcase a new, streamlined customer experience by using our digital suite of tools to finalize the deal with electronic and remote signing opportunities.



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**Fowler Auto Group** 

Dealertrack's capability has shortened time in a lot of areas that employees use to process customer information.

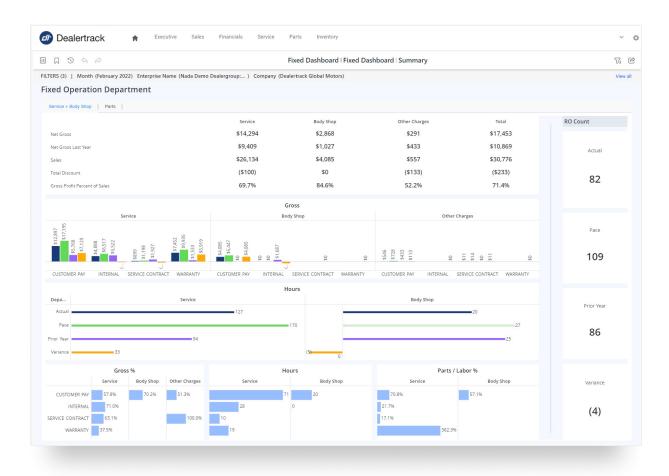
**Jonathan Fowler** 

VP Operations









### **Efficient fixed operations**

When it comes to fixed operations, we know that speed and efficiency mean higher revenue for your parts and service departments. That's why we aim to standardize business processes, consolidate functions and systems, and automate to reduce rework and errors.

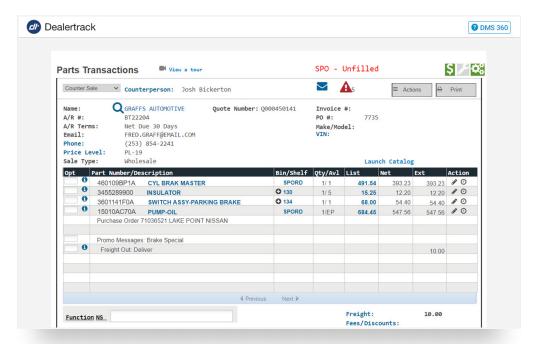






### **Efficient fixed operations**

- Increase revenue and bring your Parts and Service departments together with streamlined workflows and functionality.
- Perform every job function from a single screen allowing service writers, technicians, and counterpersons to focus more on their customers.
- Get up-to-the minute snapshots of your Fixed Ops performance with real-time analysis of labor profit and parts inventory.
- Prioritize day-to-day activities with intuitive user interfaces that provide real-time information about common service activities and pinpoint issues that require attention.
- Accelerate RO creation and customer loyalty with on-screen management tools. Easily see service contract information, customer value, and service history, all from one screen.



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#### San Tan Ford

It's got all the tools you need to do your job every day. We definitely plan on staying with them for a long time.

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#### **John Bernath**

**Director of Fixed Operations** 



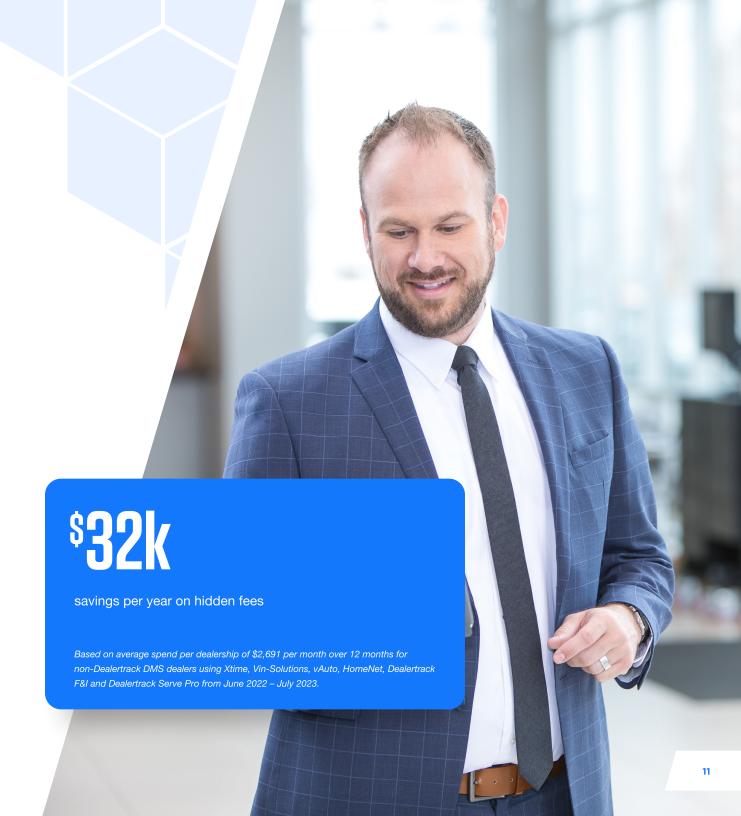




### **Our platform**

### **Cloud computing is now a reality for all dealers**

Cloud computing is now a reality for dealers of all sizes. Cloud-based DMS platforms are secure, reliable, scalable, and available from any device at any time. The result is increased productivity, lower costs, and seamless, open integration.



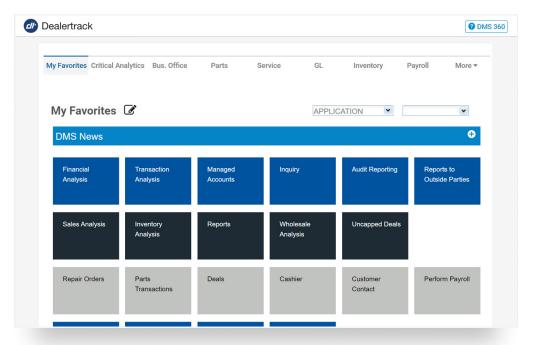






### **Our platform**

- Never wait for upgrades as new technology and enhancements become available. The technology is always on, always backed up, and always secure.
- Easily onboard and train new employees with intelligent technology and an intuitive user experience.
- Work seamlessly and simplify your existing business process flows with the vendors you choose using our Opentrack platform.
- Control access to your data and save with an integration platform designed to reduce vendor integration fees.





#### **Acura of Glendale**

If we don't invest in technology, the market passes us by. It's critical that our staff has the tools that they need. Dealertrack provides us a very easy-to-use, simple solution.

#### **Jeanne Brewer**

General Manager







### Our partnership

### We're looking for more than a business relationship and a long-term contract

We believe in building partnerships built on trust, transparency, and the assurance that we will always deliver market-leading technologies backed by exceptional service.

As a committed, consultative partner, our proprietary support and training programs help your employees become better at their jobs. We put experienced, dedicated Performance Managers inside dealerships to help navigate challenges and complexity and enact operational change. With flexible, dealer-centric contract terms, we are not only easy to use, but also easy to do business with.



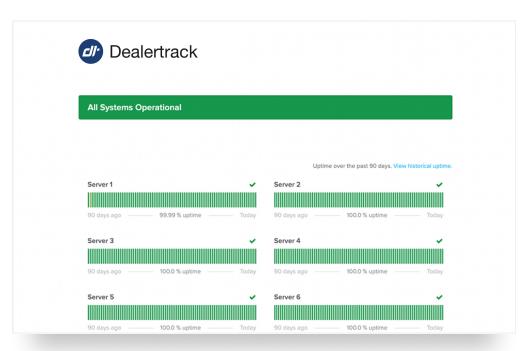






### Our partnership

- We earn your business every month with short-term contracts and dealer-friendly DMS pricing.
- Gone are the days of hidden fees, print fees, and costly required hardware—all the features and functionality are included in our core package.
- Jumpstart your DMS and transform your business by collaborating with our expert Performance Managers to receive guidance and industry best practices.
- Keep your business running smoothly throughout your DMS transition by relying on our proven process.
- Leverage our commitment to transparency and our DMS
   Health Site to stay informed of upcoming maintenance and
   improvements in order to alleviate potential confusion and
   downtime.





#### **Acura of Glendale**

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#### **Jeanne Brewer**

General Manager





## Doing business with Cox Automotive

As the market evolves, you'll need a partner with a history of identifying emerging trends and investing in technology upgrades. Instead of focusing on a single solution, Cox Automotive considers the purposeful connections between all of your dealership tools, so you can be more efficient and more successful in every area of your operations.



#### Committed

to driving success across the entire automotive industry.



#### Unmatched investment

in technology development and upgrades.



#### Reputation

for establishing true partnerships with dealers nationwide.



#### History of first-to-market

best-of-breed solutions for emerging industry challenges.



### Family owned & operated

since 1898.

























### **Additional offerings**

Cox Automotive offers an integrated suite of optional software solutions that complement the Dealertrack DMS and add functionality to your business operation. From credit card processing to vehicle bar code scanning, and everything in between, we offer affordable solutions that enhance your workflow.

### **Document Management**

Our flexible document management solution can improve dealership efficiency by simplifying search, storage, and retrieval and offering automated document capture along with simplified digital workflows, department-level retention controls, and compliance management.

### **Critical Analytics**

Our role-specific reporting solution helps measure and identify opportunities for growth by pulling insights from across your dealership into easy-to-read dashboards and reporting modules.

### **Payment Solutions**

Provides a singular way to request and receive digital payments; cascading all updates to the General Ledger. Our Payment Solutions helps dealerships ensure efficient delivery and resolution of Service Invoices along with Accounts Receivable statements, while offering convenient payment options for consumers.

### **Parts Wizard**

Streamline your parts receiving process by scanning and posting parts orders directly into Dealertrack DMS.

### **Digital Contracting Integration**

Simplify the way you sign and manage every deal through strategic integrations with Dealertrack F&I.

### **Hardware**

Certified hardware the easy way.

#### **Labor Time Guides**

Increase warranty submission efficiency with accurate, OEM-supplied time guides.

### **Payroll and HR Management**

Powered by a real-time integration with Netchex, our comprehensive payroll and HR solution streamlines administrative tasks, eliminates manual spreadsheet and systems management, and reduces costly errors.

### **Service Dispatching**

Maintain control of your shop and boost technician productivity with a fully integrated Repair Order dispatching solution.

### **Service Price Guides**

Improve customer satisfaction with more accurate service repair quotes.

#### **Vehicle Wizard**

Manage and track new and used vehicles with a comprehensive lot management tool.

### **Opentrack Integration**

Benefit from certified, secure data integration between Dealertrack DMS and over 200 third-party vendors.





# Innovation through integration

Dealertrack DMS is the only solution that helps dealers control their own destiny with easy-to-learn software, open integrations, connected processes, and intelligent, cloud-based technology.

Dealertrack DMS allows dealers to improve efficiency and profitability throughout their entire dealership operation and thrive in an ever-changing automotive market.

Dealertrack DMS is part of a connected ecosystem of retail solutions from Cox Automotive.

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