

# CreditConnection® on Dealertrack uniFI® Enabling Adverse Action Letters

# **LENDER USER GUIDE**





COX AUTOMOTIVE

## **REMOVE POPUP BLOCKERS**

Select the **lock icon** to the left of the Dealertrack URL.



## **UPDATE SITE SETTINGS**

### 2

Choose **Site Settings** from the drop down list to reach your browser's permissions.



### FOR GOOGLE CHROME USERS

3

Under Settings, select **Privacy and security**. Then in the drop down located to the right of **Pop-ups and redirects,** choose **ALLOW**.

Microsoft Edge users: see next page.



### FOR MICROSOFT EDGE USERS

### 3

Under **Settings**, select **Cookies and site permissions**. Then click the arrow associated with **Pop-ups and redirects** to reach your browser's permissions.

### (.) Motion or light sensors > Allow sites to use motion and light sensors Settings > Notifications Q Search settings Ask first Profiles JavaScript > Privacy, search, and services Allowed Appearance Images > Start, home, and new tabs Show all 🖄 Share, copy and paste Cookies and site permissions Pop-ups and redirects ↓ Downloads Ads Blocked 😤 Family At Languages () Background sync > Printers Allow recently closed sites to finish sending and receiving data

### 4

In the **Allow** window, click **Add** so that *ww2.dealertrack.com* is listed underneath (if it doesn't automatically appear, add it).



# **NEED HELP?**

### **Contact our Lender Partner Support Teams**

### FOR HELP WITH:

- Password resets
- Permissions
- Digital Contracting Choice Group Email setup

### **Partner Integration Service Desk**

Hours of Operation: M – F, 9:00 am – 6:00 pm ET

(866) 868-5900, Option 2

partnerintegrationservicedesk@dealertrack.com

### FOR HELP WITH:

- Production questions/inquiries
- Dealertrack uniFl platform troubleshooting

### **Production Support**

Hours of Operation: Available 24/7 (866) 868-5900, Option 1 dtsupport@dealertrack.com