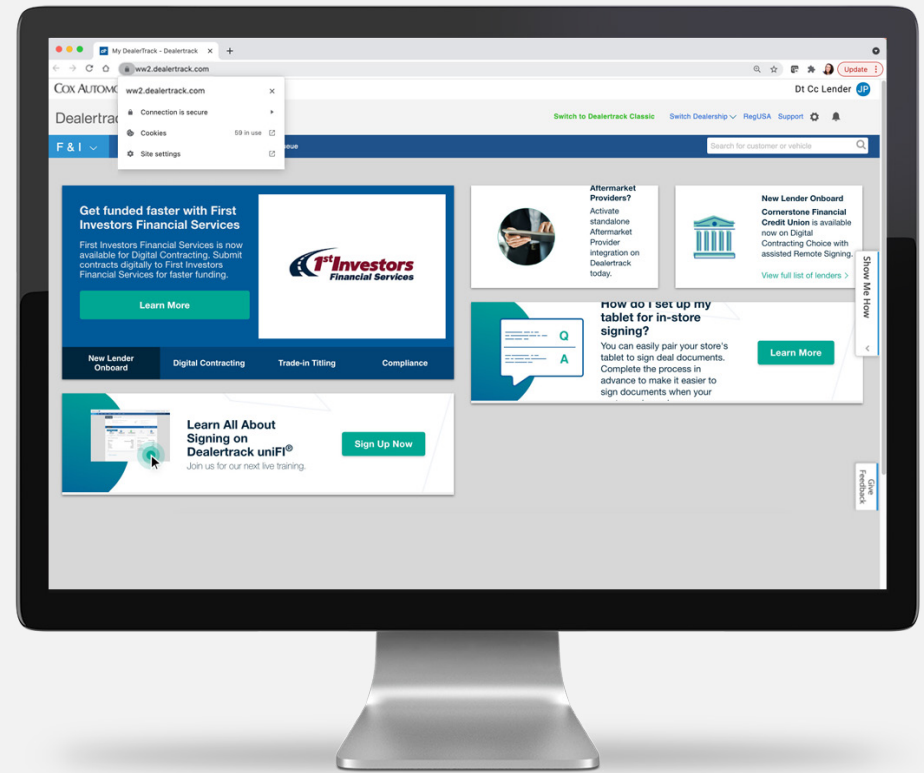


CreditConnection® on Dealertrack uniFI®

# Enabling Adverse Action Letters

LENDER USER GUIDE

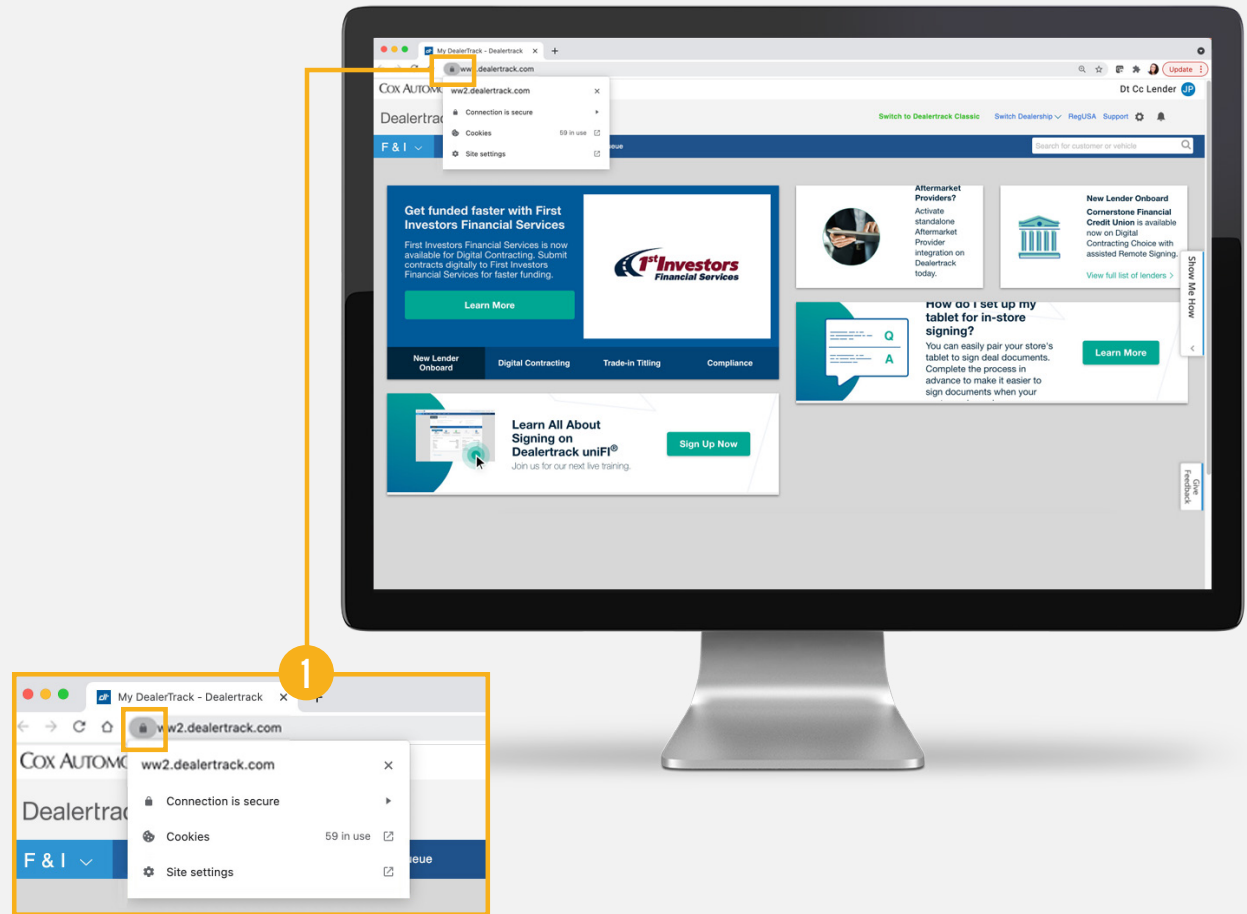


# Enabling Adverse Action Letters

## REMOVE POPUP BLOCKERS

1

Select the **lock icon** to the left of the Dealertrack URL.

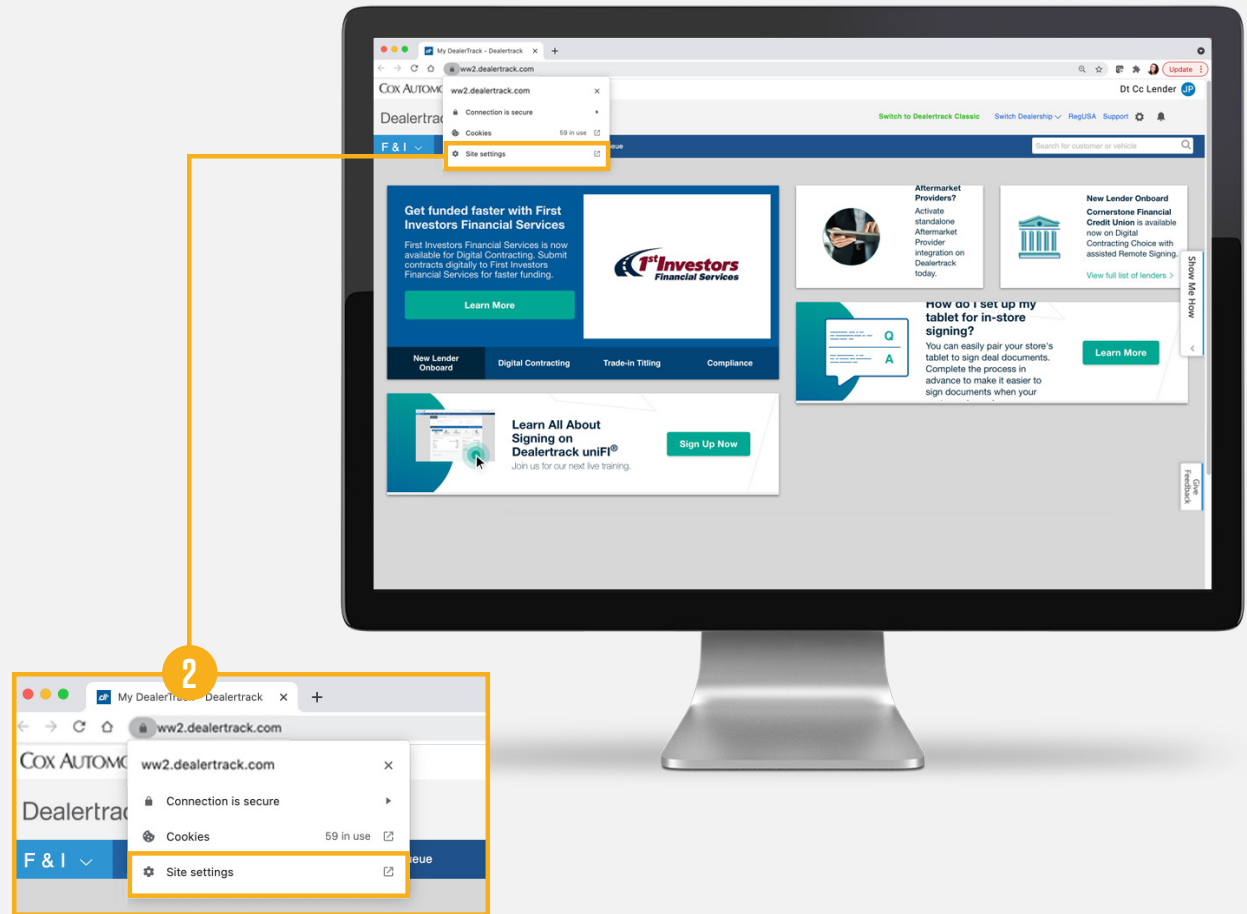


# Enabling Adverse Action Letters

## UPDATE SITE SETTINGS

2

Choose **Site Settings** from the drop down list to reach your browser's permissions.



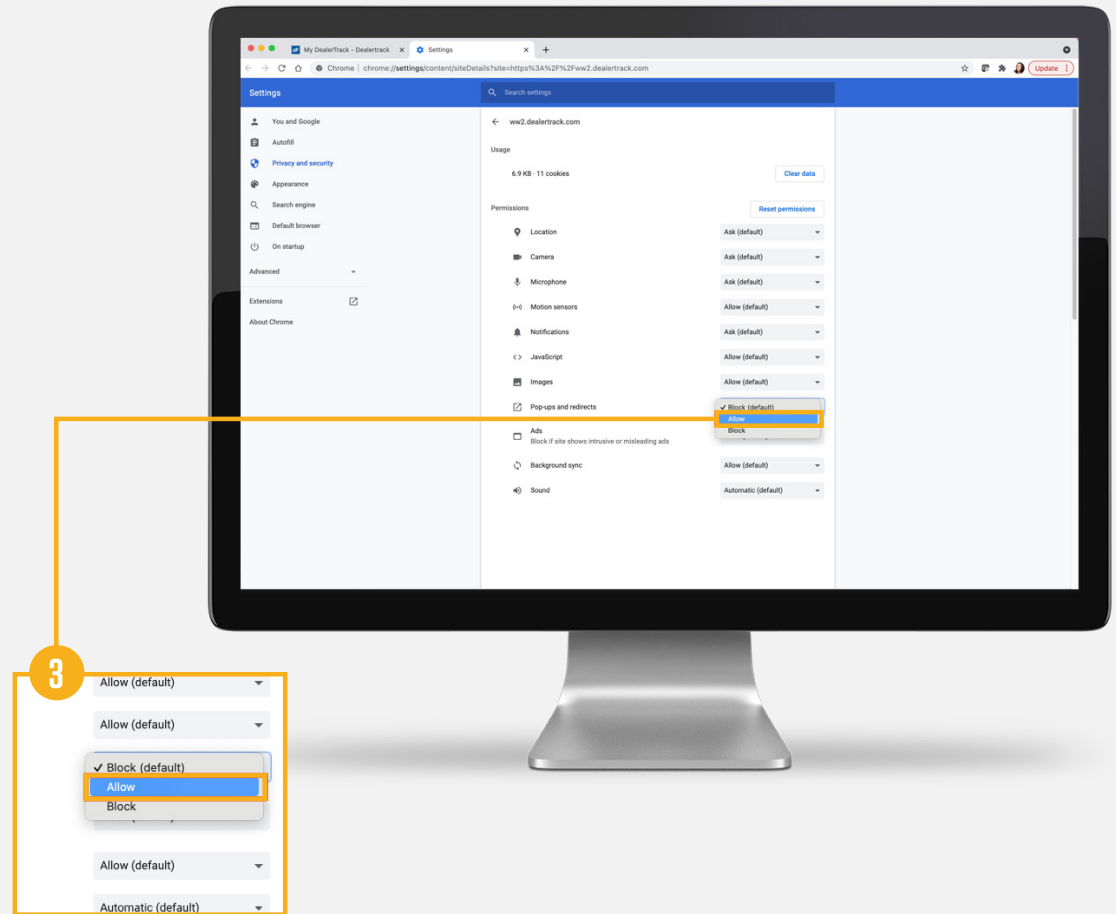
# Enabling Adverse Action Letters

## FOR GOOGLE CHROME USERS

3

Under Settings, select **Privacy and security**. Then in the drop down located to the right of **Pop-ups and redirects**, choose **ALLOW**.

**Microsoft Edge users:** see next page.



# Enabling Adverse Action Letters

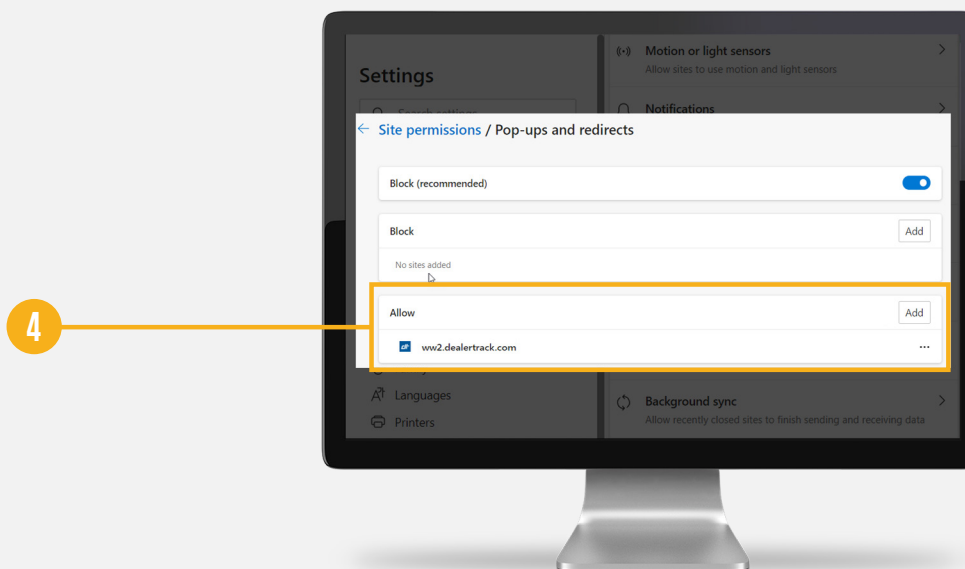
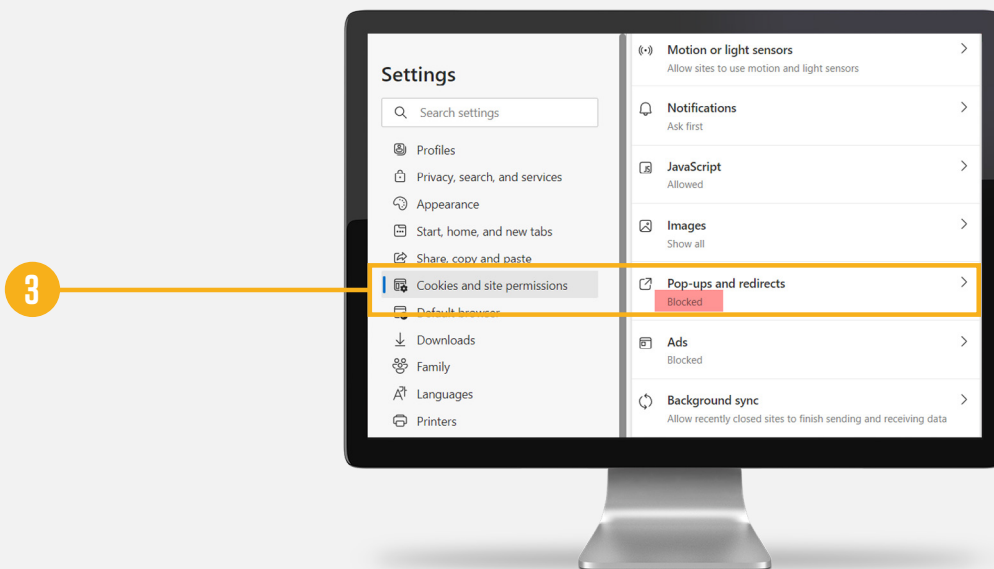
## FOR MICROSOFT EDGE USERS

3

Under **Settings**, select **Cookies and site permissions**. Then click the arrow associated with **Pop-ups and redirects** to reach your browser's permissions.

4

In the **Allow** window, click **Add** so that *ww2.dealertrack.com* is listed underneath (if it doesn't automatically appear, add it).



## NEED HELP?

Contact our Lender Partner Support Teams

### FOR HELP WITH:

- Password resets
- Permissions
- Digital Contracting Choice Group Email setup

### Partner Integration Service Desk

**Hours of Operation:** M – F, 9:00 am – 6:00 pm ET

**(866) 868-5900, Option 2**

[partnerintegrationservicedesk@dealertrack.com](mailto:partnerintegrationservicedesk@dealertrack.com)

### FOR HELP WITH:

- Production questions/inquiries
- Dealertrack uniFI platform troubleshooting

### Production Support

**Hours of Operation:** Available 24/7

**(866) 868-5900, Option 1**

[dtsupport@dealertrack.com](mailto:dtsupport@dealertrack.com)